



Bears Den

Welcome to Mount Washington Alpine Resort. This pamphlet has some information about our daycare that will make your child's day here more comfortable and enjoyable.

We are open from 8:30 am to 3:30 pm, seven days per week. We are a licensed childcare facility for children aged 18 months to 5 years and are licensed for a maximum of 20 spaces. Each child under 36 months is counted as 2 spaces and each child over 36 months is counted as 1 space. We maintain a 1 adult to 7-space ratio.

Other information to bring is:

- **Proof of medical coverage**
- **Immunization history**
- **Health Insurance Number**
- **Parents must provide a photo of their child for our records.**

All of our staff hold a valid first aid certificate, had a criminal record check conducted and are responsible adults over 19 years of age. They also love children, the mountain and resort atmosphere.

If your child is with us for the whole day please provide 2 healthy snacks and a lunch that we can feed your child. If you would like to purchase a hot lunch rather than packing a lunch you are able to do so with the registration desk in the morning of your arrival or when you pre-register. Each day we have a selected hot item that changes daily. We order our lunch in the morning so you need to let us know first thing in the morning.

Our facility is as peanut and nut free as we can make it. Please help us with this by not sending any product that contains nuts or peanuts with your child. As well, if your child has a severe allergy, please be advised that we do our best to maintain and advise parents of this policy. Due to the high number of drop ins in our facility we do not know what children may have eaten just prior to their arrival or during their lunch break with their parents.

If your child is registered for a half-day program, please provide a healthy snack that we can give them during our stay.

During the day, if weather permits, we like to take the children outside to play. If you pack snow pants and jacket, gloves or mitts, a hat and boots we will take the children outside.

It is always a good idea to pack spare clothes for "just in case" and anything else your child requires for the day like bottles, diapers, wipes, soothers, blankets etc...

If an emergency were to arise while your child is in our care, we will attempt to locate you on the hill. We conduct a building page first and then we contact the lifts to leave a message on their white boards. Please ensure you check the white boards at the base of the lift for any message that may pertain to you.

If you would like to book your child in for the following day we are open until 3:30pm to accommodate parents wanting to register in person for the next day. Over the phone bookings must be done 24hours prior to arrival. We highly recommend that you do this to ensure that your child is registered in the program and time you prefer.

We hope you have a great visit on Mount Washington.

If you would like to pre-register for your next visit or for any questions please see our Mountain Kids Registration desk or call our Reservations Centre

at (250) 338-1386 or 1 888 231 1499.